



Burgoynes Product Recall and Safety Notice Briefing **April 2020**

Burgoynes frequently investigates fires, personal injuries and other incidents involving domestic appliances, household products and other equipment where the cause is related to a manufacturing or design defect.

In some cases, a manufacturer who identifies a common defect with a certain product model or type in a given manufacturing batch or date range will issue a Product Recall or Safety Notice.

Our investigators have become aware of the following Product Recalls and Safety Notices that have been issued recently, which **relate only to certain models and batches of products**.

White goods and large appliances

The following white goods and large appliances have either been recalled or are subject to a safety notice that relates to a risk of fire.

Hotpoint & Indesit washing machines

Whirlpool has identified a potential fire risk concerning certain models of their Hotpoint and Indesit branded washing machines manufactured between 2014 and 2018. The fault is associated with the door lock inside the machines.

<https://washingmachinerecall.whirlpool.co.uk/>

Hotpoint, Indesit & Creda tumble dryers

Whirlpool have now published a full list of their Hotpoint, Indesit and Creda branded tumble dryers that are affected by the recall notice they issued in November 2015. That recall was for a fire risk from lint ignition within tumble dryers manufactured between 2004 and 2015.

<https://safety.hotpoint.eu/img/affected-dryers.pdf>

Cooke & Lewis dishwashers

A safety notice has been issued by B&Q for a fire risk with Cooke & Lewis freestanding slimline dishwashers. It is reported that components of the dishwasher may overheat and catch fire.

<https://www.diy.com/customer-support/product-information/product-recall/>

Bush tumble dryers

Argos has issued a safety notice for some of their Bush branded vented tumble dryers after having reviewed the maintenance and safety information provided in the instruction booklet.

https://www.argos.co.uk/wcsstore/argos/en_GB/pdf/Bush_Tumble_Dryer-Website_Notice-UK.pdf

Bush double ovens

Argos has reported that the installation instructions provided with their Bush branded LSBBDFO double ovens are unclear, which could result in the supply cable being incorrectly wired. This poses a risk of overheating that could lead to a fire and/or cracking of the oven doors.

<https://www.electricalsafetyfirst.org.uk/product-recalls/2019/07/bush-double-oven-safety-notice/>





Kitchen products

The following kitchen products have been reported to pose an array of safety concerns, including personal injury risks and fire hazards.

Tower pressure cookers

Tower have identified safety concerns with several models of their pressure cookers. Seven models have been reported to pose a risk of burns whilst one further model may activate independently, which could lead to overheating and fire.

<https://www.towerhousewares.co.uk/recalls-safety-notice-i30>

Clas Ohlson kettle

Clas Ohlson has recalled their Coline kettles after learning that the handle may detach from the product, posing an injury risk. The affected products were sold before 17 July 2019 in several countries, including the UK.

<https://about.clasohlson.com/en/media-press/press-releases/2019/clas-ohlson-recalls-coline-kettle/>

James Martin food processor

A voluntary recall has been issued for Wahl's ZX545 James Martin food processors for a risk of overheating. This can cause melting or ignition of the plastic casing, possibly leading to burn injuries, electric shock or fire.

<https://www.bromley.gov.uk/leaflet/328848/22/680/d>

Argos home cafetière

Argos home cafetières have been recalled due to an issue with inconsistent glass thickness, which makes the products susceptible to breakage and could cause injury to consumers.

<https://www.argos.co.uk/events/safety-product-recalls/home-and-garden?tag=ar:productrecalls:landing:homeandgarden>

Other household products

The following household products have been reported to present a risk of fire, electric shock or other safety concerns.

Triton electric showers

A safety notice has been issued by Triton for their Safeguard+ model electric showers. This relates to a fault developing at a component on the circuit board inside the shower, which could lead to overheating and a potential risk of electric shock or fire.

<https://www.tritonshowers.co.uk/help-and-support/support/safety-information>

Humberto shower heads

B&Q has issued a safety notice for their Humberto shower heads to alert customers that they are incompatible with electric showers. Use of the flow restriction feature of electric showers could result in scalding water building up in the shower head, posing a risk of burns.

<https://www.diy.com/customer-support/product-information/product-recall/>





Weyburn and LAP floodlights

B&Q and Screwfix have issued safety notices for these products sold by them in 2018 for a risk of electrocution. It is reported that the wrong type of supply cable could be used and this may allow water ingress. Twelve Weyburn products (sold by B&Q) and eight LAP products (sold by Screwfix) are affected, see the links below.

<https://www.diy.com/customer-support/product-information/product-recall/>

https://www.screwfix.com/images/general/assets/pdf/product_safety_LAP_floodlights.pdf

Screwfix Edison ceiling pendant

A recall has been issued by Screwfix for their 6" ceiling pendant fittings for a risk of overheating or fire. This relates to a design issue whereby it is possible to over-insert the lamp into the lamp holder and cause arcing between the live and neutral contacts.

https://www.screwfix.com/images/general/assets/gfx/product_recall_edison_screw_ceiling_pendant.pdf

WHOOSH ceiling fans

A safety notice has been issued by B&Q, who sold these fans since 2008. It is reported that the fan blades may break whilst in use, posing an injury risk to consumers.

<https://www.diy.com/customer-support/product-information/product-recall/>

Batteries

Batteries from the following electrical items have been reported to overheat and catch fire.

Apple MacBooks

Apple has outlined that the batteries in some of their older generation 15-inch MacBook Pro laptops, sold predominantly between September 2015 and February 2017, can overheat and pose a risk of fire.

<https://support.apple.com/en-gb/15-inch-macbook-pro-battery-recall>

HP laptops and mobile workstations

HP has expanded its safety recall and replacement program for the batteries from certain laptops and mobile workstations, which can overheat and pose a risk of burns and fire.

<https://batteryprogram687.ext.hp.com/en-US/Home/ProgramSummary>

Innokin and SMOK e-cigarettes

These e-cigarettes, sold by Argos, were reportedly supplied with incompatible external batteries.

If used, the batteries could overheat and potentially cause burns or catch fire.

<https://www.electricalsafetyfirst.org.uk/product-recalls/2019/06/smok-and-innokin-e-cigarettes/>

Zinc Smart RX hoverboard

These hoverboards were sold by Argos and there have been incidents reported where the product has caught fire whilst charging. This has been attributed to water ingress into the battery pack from using the hoverboard in wet conditions.

<https://www.argos.co.uk/events/safety-product-recalls>





Power supply adapters and chargers

The following power adapters and chargers have been reported to pose a risk of fire or electric shock.

Gentek wireless charging pads

A recall has been issued for Gentek wireless charging pads sold by TK Maxx in the UK and ROI in March and April 2019, as they may overheat and/or present a fire hazard.

<https://www.tkmaxx.com/uk/en/product-recall-gentek-wireless-charging-pad>

Dell power bank adapters

Dell is offering a voluntary replacement of their Power Bank Adapters that were produced between January and March 2017 for a risk of electric shock. Some of the products may have incomplete end cap welds that could cause the end cap to separate during normal use and expose internal components.

<https://www.dell.com/support/article/uk/en/ukbsd1/sln315028/dell-power-bank-adapter-replacement-program?lang=en>

Apple three-prong AC wall plug adapters

Apple has established that their three-prong AC adapters may break and pose a risk of electric shock. The affected products were supplied with certain Mac and iOS devices between 2003 and 2010.

<https://support.apple.com/en-gb/three-prong-ac-wall-plug-adapter>

iN Tech USB mains adapter

This dual USB mains adapter, sold online mainly via Amazon, has been recalled due to a risk of electric shock. The casing of the device can separate from the plug, exposing the live components inside.

https://ec.europa.eu/consumers/consumers_safety/safety_products/rapex/alerts/?event=viewProduct&reference=A12/0902/19&lng=en

Lynx floating speaker

A recall has been issued for some floating speakers supplied with Lynx The Golden Year and Lynx Black gift packs. This relates to a defect with the charging cable that may cause it to overheat when charging the speaker.

<https://www.lynxformen.com/uk/faq.html>

Mayhem True Wireless Ear Buds

Next has recalled this product that was sold in their stores because of a risk of the charging cable overheating. The recall notice also identifies that the bud of the ear piece can become detached, which would expose the wiring and battery.

https://www.next.co.uk/help/Faq/32428?utm_medium=social&utm_source=facebook&utm_campaign=Statusbrew&utm_content=Brew39374f9080cb446aaa1132a0f294a24b





Toys and children's products

The following items are subject to product recalls or safety notices for an array of safety concerns, including electric shock and strangulation hazards.

Philips Avent baby monitor

Philips has issued a voluntary recall of SCD620 series Avent Digital Video Baby monitors as the battery in the parent unit can overheat and catch fire whilst plugged into the electrical connection. The affected models were produced between January 2016 and March 2018.

<https://www.philips.co.uk/c-w/support-home/recall/avent-baby-monitors-scd620-series.html>

koo-di travel seat

A product recall has been issued by koo-di for their Pack-It Seat Me Safe travel seat for a potential strangulation hazard. The affected products were sold by various retail outlets until December 2019.

<https://koo-di.com/pages/product-recall-notice>

Kingsport children's swing

This product has been recalled because of a risk of strangulation that arises from the child potentially being able to slip down in the seat and become trapped by the neck.

https://ec.europa.eu/consumers/consumers_safety/safety_products/rapex/alerts/?event=viewProduct&reference=A12/1635/19&lng=en

Cuggl high chair

Argos has issued a recall for Cuggl Mushroom high chairs because there is the potential for the chair to topple over if the child leans sideways.

<https://www.argos.co.uk/events/safety-product-recalls>

Red5 climbing toys

John Lewis has issued a recall for Red5 wall climbing spider and car toys for a risk of fire. The affected models were sold between January 2016 and July 2019.

<https://www.johnlewis.com/customer-services/shopping-with-us/product-recalls>

iconBIT Mekotron 6 hoverboard

A manufacturing defect that may cause a fire has been identified with some power supply units supplied with iconBIT Mekotron 6 hoverboards. The affected units were sold by Currys between September 2018 and January 2019.

<https://currys-ssl.cdn.dixons.com/css/themes/pdf/Mekotron-Safety-Notice.pdf>

Tools and work equipment

The following items have either been recalled or are subject to a safety notice for a risk of electric shock and other safety concerns.

Random orbital sanders, sold by B&Q

B&Q has issued recalls for two models of random orbital sanders sold by them: PP 400W and Ebauer ERO540. This is because of a risk of injury from ejected components whilst in use.

https://www.diy.com/customer-support/product-information/product-recall#icamp=HP_Slim_recall





Fluke two-pole voltage testers

A voluntary recall has been issued by Fluke for a safety issue associated with their T110, T130 and T150 two-pole voltage testers. This relates to premature failure of the interconnecting cable, which could result in false negative voltage readings that then pose a risk of electric shock or arc flash.

<https://www.fluke.com/en/support/safety-notices/tpt-recall-r0en>

Rexel shredders

A replacement program has been initiated by ACCO brands for Rexel Promax Shredder models REX823 and REX1035. The affected models were sold between December 2016 and May 2019 and these products may fail when in use, possibly causing a risk of burns or fire.

<https://www.rexeurope.com/en-ie/services/customer-support/promax/rexel-promax-safety-notice/>

Other products

Recalls have been issued for the following other products that do not fit into the categories outlined above.

Specialized bicycles

A voluntary recall has been introduced for select Roubaix, Ruby, Diverge and Sirrus bicycles because the steerer tube collar may be susceptible to stress corrosion cracking. This can cause a sudden loss of steering control while riding.

<https://www.specialized.com/gb/en/safety-notices>

Argos mattress toppers and Downland bedding products

Argos has recalled several of their Memory Foam Mattress Toppers and a range of Downland bedding products that have been found not to conform to UK fire safety standards. All the affected products are listed on the Argos website.

<https://www.argos.co.uk/events/safety-product-recalls/home-and-garden>

Burgoynes maintains a detailed case database and library that allows us to collate incidents involving a specific appliance type. We are therefore able to identify trends and put a seemingly solitary incident into a wider perspective.

Instructing Burgoynes to investigate incidents involving domestic appliances and other equipment comes with the benefit of this in house specialist knowledge that has been developed through many years of collective experience.

We offer a capped fee investigation service and failed equipment can be submitted directly to us for examination, or we can examine it on site. Please contact us on 020 7726 4951 for further information or to request a quotation.

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