



Burgoynes Product Recall and Safety Notice Briefing **November 2021**

Burgoynes frequently investigates fires, personal injuries and other incidents involving domestic appliances, household products and other equipment where the cause is related to a manufacturing or design defect.

In some cases, a manufacturer who identifies a common defect with a certain product model or type in a given manufacturing batch or date range will issue a Product Recall or Safety Notice.

We have become aware of the following Product Recalls and Safety Notices issued since the briefing we published in February 2020. Please note that these recalls and safety notices **relate only to certain models and batches of products**.

HOME APPLIANCES

The following home and portable appliances have either been recalled or are subject to a safety notice that relates to a risk of fire and/or personal injury.

Hotpoint & Indesit washing machines

A further 21 models of Hotpoint and Indesit branded washing machines have been added to the product recall Whirlpool initiated in January 2020. That recall was for machines manufactured between 2014 and 2018 that posed a potential fire risk due to a fault associated with the door lock inside the machines.

<https://washingmachinerecall.whirlpool.co.uk/>

Glen Dimplex hot water cylinder

Glen Dimplex has issued a product safety notice for its 150 litre, 210 litre and 250 litre Dimplex A Class Cylinders. It has been reported that a relay located on the front of the cylinder, which is used to switch the immersion heater on/off, could overheat and thus poses a risk of fire.

https://www.dimplex.co.uk/sites/default/files/product_safety_notice_a_class_water_cylinder_1.pdf

Make Life Better KJ-302 sandwich maker

The Office for Product Safety & Standards identified that there was a risk of electric shock associated with this particular model of sandwich maker due to the three-pin mains plug not meeting the relevant British Standard. This was because the plug did not meet the minimum dimensional requirements.

<https://www.bromley.gov.uk/leaflet/330105/22/680/d>

Nbjoyee space heater

The Office for Product Safety & Standards has published a safety notice for an electric shock risk associated with this product, which was sold online *via* Amazon. The electric shock risk is associated with a loosely fitting UK plug adaptor that did not meet the dimensional requirements of the relevant British Standard and could result in the user touching the live plug pin.

<https://www.bromley.gov.uk/leaflet/329962/22/680/d>



Goodhome COLENZO fan heaters

Screwfix has issued a product recall notice for the FH-715 and FH-115 models of this product that were sold in its stores from September 2020 to early 2021. The recall relates to an excessive build-up of heat that can cause scorching or deformation of the heater.

<https://www.screwfix.com/images/general/assets/gfx/Product-Recall-Notice-233JK-UK.pdf>

<https://www.screwfix.com/images/general/assets/gfx/Product-Recall-Notice-441JK-UK.pdf>

KY portable immersion heater

The European Commission issued a safety alert for this portable immersion heater due to a risk of burns and electric shock. It was reported that the internal circuits were not sufficiently isolated from water and the internal build quality was poor. In addition, it was found that the heating element had no protection, increasing the risk of burns to the user.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10001707>

Sorand water heater

The Office for Product Safety & Standards has issued a safety notice for this water heater, which was sold online *via* Amazon. The safety notice outlines that there is a risk of electric shock because a live wire inside the product can become loose and the product is not earthed.

<https://www.bromley.gov.uk/leaflet/330000/22/680/d>

NSG pool immersion heater

A safety alert from the European Commission has outlined that this immersion heater poses a risk of electric shock and burns. This is because the product is not properly earthed and the plug is not fitted with a fuse. In addition, the heating element was not provided with any protection. The product was sold online, in particular *via* eBay.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10002203>

Ancol heated pet blanket

This product, which was sold *via* eBay, is the subject of a safety recall for a risk of fire and electric shock. It has been reported that an internal cable fault can develop due to a poor quality soldered joint and twisted cables, which could cause an electric shock or fire to develop. The fault could develop as the product is fitted with a non-fused 2-pin plug.

<https://www.electricalsafetyfirst.org.uk/product-recalls/2021/04/ancol-heated-pet-blanket/>

PERSONAL CARE APPLIANCES

The following personal care appliances have either been recalled or are subject to a safety notice that relates to a risk of fire and/or personal injury.

Flyglobal hair clippers

The European Commission has issued a safety alert for this product for a risk of electric shock. The risk is associated with a substandard adaptor supplied with the product for permanent use that has inadequate insulation. The product was sold online, including *via* Amazon.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10001501>

**Kemei professional hair clippers**

This product was sold online, in particular via Amazon, and is the subject of a safety alert issued by the European Commission for a risk of electric shock and fire. Inadequate electrical insulation of the adaptor could result in the user touching live components and the lack of a fuse and poor contact may result in overheating and fire. Subsequently, a similar recall was issued for Kemei KM-2600 hair clippers for an electric shock risk.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10002613>

<https://www.bromley.gov.uk/leaflet/329855/22/680/d>

Heatigo hair steamer

A safety alert has been issued by the European Commission for an electric shock risk associated with this product, which was sold online, notably *via* Amazon. The product is advertised with an adaptor for permanent use that is substandard due to inadequate insulation, which could allow the user to touch the live part of the adaptor.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10001516>

FRI-102 hair curler

This unbranded hair curler, which is golden-coloured and shaped like a comb, is the subject of a safety alert issued by the European Commission. This relates to an electric shock risk from inadequate electrical insulation and insufficient clearance/creepage distances that could allow the user to touch live parts.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10001613>

Manli hair removal tool

A European Commission safety alert has been issued for this product for a risk of burns, electric shock and fire. These hazards are associated with the product having inadequate insulation, which could result in electrical arcing or sparks to occur between the live parts. The product was sold online, notably on Amazon.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10002413>

LIGHTING AND WIRING

The following lights and wiring products have been reported to pose a risk of electric shock and/or fire and are the subject of various safety alerts, recalls and safety notices.

Pocketman LED light bulbs

The Office for Product Safety & Standards has issued an Unsafe Product Report for two types of Pocketman LED light bulbs sold on Amazon. These are the 3000K warm white and 6500K cool white E14 candelabra bulbs. The products have been deemed unsafe because of an electric shock risk from the bulb cap being able to be removed without the use of a tool. See pages 1 and 2 of the report linked below.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1010741/2021_08_06_-_PSD_Unsafe_Product_Report_-_Week_31.pdf



Sylvania LED tracklights

Sylvania has recalled all twelve of their Start Track Spot Integral fixtures that were sold between March 2019 and February 2020. This is because the internal wiring insulation can become defective when the lights are adjusted, posing a potential electric shock hazard.

<https://www.sylvania-lighting.com/en-int/news/items/sylvania-recalls-start-track-spot-integral-fixtures/>

LED work lights

The European Commission has issued safety alerts for two types of LED work light: Meikee 50W work lights and Olafus 40W work lights. The safety alerts relate to an electric shock risk that is associated with earthing issues and the potential for the user to touch live parts of the products.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10000766>

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10002430>

Wilko lamp holder adaptor

Wilko has issued a product recall for its B22-E27 lamp holder adaptor with the item code 0489524/4. The product is being recalled because of a risk of electric shock from the user contacting the internal live parts.

<https://www.wilko.com/medias/LAMP-HOLDER-ADAPTOR-PRODUCT-RECALL-6AUG21UPDATED.pdf?context=bWFzdGVyfGltYWdldlc3wyODc2MDV8YXBwbGljYXRpb24vcGRmfGltYWdicy9oYzgvGMwLzlxOTQ1MTM0OTgxNDIucGRmfGE2ZGYzN2lzYTEwZDMxMjc1YTg4ZGM2ZmE2ZWU3NGFhYjRhMjJkNjZiZDVjYjkyNjc3MzgxN2JkZTU1MjE5Nzg>

Time 2-core cables

Time has issued a product safety notice for some of their 2-core flexible flat and round cables. The notice has been issued because there was a printing error on the packaging that resulted in the incorrect ampere rating being advised. An incorrect rating of 25A was outlined for all the cables when the cables were only rated for 6A, 10A or 16A.

<https://www.timecables.co.uk/product-safety-notice-2-core-flexible-cable>

SMJ Electrical extension lead

A European Commission Safety Alert has been issued for SMJ Electrical 6-way 2-metre extension leads. The alert outlines that flexing of the lead can cause the wire strands to break and produce sparks, which poses a risk of electric shock and fire.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10003462>

Tower power strips (assorted)

The Office for Product Safety & Standards has issued Unsafe Product Reports for ten types of tower power strips of assorted brands (YOTOC, AOFO, Keedox Sameriver, Bedee, Thowall, Auopro, Maozua & JSVER) that were sold *via* Amazon. The reports outline that there is a risk of fire with all the products when two or more appliances are plugged in, as this may cause an insulation breakdown internally. See pages 13 to 20 of the first report linked below, and pages 7 and 9 of the second report.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1031280/2021-11-04-Product-Safety-Report-Week-44.pdf

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1033082/Product_Safety_Report_12_11_2021_-_Week_45v1_1.pdf



TCP Smart Wifi two-gang socket

TCP has issued a recall notice for this product because of a high risk of electric shock. This is associated with incorrect electrical installation instructions and design flaws with the socket, which was sold at Wilko, Argos and *via* Amazon.

<https://www.wilko.com/medias/TCP-SMART-WIFI-2.PDF?context=bWFzdGVyfGltYWdldlc3w2NTc4NTF8YXBwbGljYXRpb24vcGRmfGltYWdlcy9oYTQvaGU2LzlxNzA4MzQyNTk5OTgucGRmfDRmZWVjMGJlOTM5ZTZmZGYwNWRhMmRhMTAwNmU1YjMyYTIzMmEyZjVjNjA4OTE2MDVjODc5ZDliZDM3NjBlYmM>

BATTERIES AND CHARGERS

A risk of fire and/or personal injury has been reported with the following batteries and chargers.

LG Energy Storage System (ESS) Home Batteries

LG Energy Solution announced a replacement program for their ESS Home Batteries that were manufactured between April 2017 and September 2018. This relates to reported overheating incidents and the replacement program provides free replacement batteries that incorporate manufacturing process improvements designed to further enhance the product safety.

<https://www.lgessbattery.com/eu/home-battery/news-view.lg?blcSn=1257&devonTargetRow=1&devonOrderBy=&searchType=all&searchKey=>

Belkin portable wireless charger & stand

Belkin has initiated a recall for their WIZ003 portable wireless charger and stand special edition. This is because of a risk of fire and electric shock. It has been reported that there is a manufacturing defect in the power supply unit that can cause the charger to malfunction and overheat. Belkin have published a list of the affected serial numbers online.

<https://www.belkin.com/uk/support-article?articleNum=317696>

Audio-Technica charging case

A recall has been issued for the charging case for Audio-Technica ATH-CK3TW wireless headphones. This is for a fire risk from the charging case overheating. Audio-Technica reported that the fault relates to a thermal runaway issue, which can cause the case to melt. This can result in the production of smoke and the case had the potential to be ignited.

<https://www.audio-technica.com/en-gb/recall>

KitSound wireless headphones

A product recall notice has been issued for a burn risk associated with KitSound KSFUN25 wireless headphones. This is because the charging case can overheat if it is connected to a charging device or power source that supplies more than 5 volts. The product was sold at various retail outlets, including Argos and Wilko.

<https://www.argos.co.uk/events/safety-product-recalls/technology?tag=ar:productrecalls:landing:tech>



Röhr car battery chargers

Trading Standards issued a safety recall notice for two models of these car battery chargers that were sold online *via* Amazon. The affected models are the DFC-10P and DFC-50P and both pose a risk of electric shock and/or fire because of reported poor build quality and design. In particular, the products were found to not have a reliable protective earth connection and, when tested, no intelligent features were found in the circuit.

<https://www.bromley.gov.uk/leaflet/331018/22/680/d>

<https://www.bromley.gov.uk/leaflet/331017/22/680/d>

Power charger for mobility scooters

The European Commission has issued a safety alert for a generic black power charger sold online *via* Amazon for use with mobility scooters. The packaging had a sticker on it with the code X000T0CSJL. The alert is for a risk of fire and burn injuries from the charger catching fire due to the supply cable conductors breaking down.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10002087>

PERSONAL TRANSPORTERS AND EXERCISE EQUIPMENT

The following products have been reported to pose a risk of fire or personal injury and are the subject of a safety alert or recall notice.

Brompton electric bicycles

A recall notice has been issued for a risk of personal injury associated with Brompton electric bicycles. This is because of an issue with the Firmware installed on some of the bicycles, which might cause the electric system to continue to provide assistance to the motor when the rider is not actively pedalling. This could cause continued forward momentum and result in an accident or injury.

<https://www.brompton.com/recall>

Oxelo Learn 500 scooters

A product recall has been issued for these scooters, which were sold by Decathlon. The recall has been issued for a risk of personal injury associated with the failure of the scooter direction tube.

<https://www.decathlon.co.uk/static/product-recall/pdf/L210306-product-recall-LEARN500SCOOTER.pdf>

Techlife electric scooter

The European Commission issued a safety alert for the Techlife X9 model electric scooter for a risk of personal injury. It has been reported that cracks may occur in the handlebar and that this could ultimately lead to the user falling off the scooter.

<https://ec.europa.eu/safety-gate-alerts/screen/webReport/alertDetail/10002638>

Isinwheel electric scooter

The Office for Product Safety & Standards issued an Unsafe Product Report for Isinwheel model E9T e-scooters for a fire risk. The report outlines that the product is supplied with a fully charged lithium-ion battery and the handlebars have sharp edges that can damage the battery wiring to cause the circuit to combust and catch fire.

<https://www.bromley.gov.uk/leaflet/329773/22/680/d>



The Urban xC1 E-Scooter

This product was sold at various retail outlets between December 2020 and March 2021 and the distributor, ZyroFisher, has published a consumer recall notice for a risk of personal injury. This is associated with the front brake being triggered unintentionally under certain conditions, which could lock the front wheel while riding.

<https://www.zyrofisher.co.uk/content/urban-xc1-recall/>

EMANBA electric scooter

A recall has been issued for EMANBA model V-L10 electric scooters for a risk of personal injury and electric shock. The product poses a risk of serious injury because its speed is not limited; the electric shock hazard is a result of the charger being supplied with a plug and fuse that do not meet the corresponding British Standards and a transformer of reported poor build quality.

<https://www.electricalsafetyfirst.org.uk/product-recalls/2021/06/emanba-electric-scooter/>

Peloton treadmills

Peloton has issued a product safety notice for their Peloton Tread treadmills for a risk of personal injury. It has been reported that the touchscreen can become loose and may fall off, posing a risk of injury to the user.

<https://www.onepeloton.co.uk/press/articles/peloton-tread-uk-recall>

Marin mountain bikes

Marin has issued a recall for eleven models of their bikes that is associated with a risk of personal injury. They have reported that the bottom bracket on the affected models can break during use, causing the rider to lose control.

https://www.marinbikes.biz/consumer_recall/9

Burgoynes maintains a detailed case database and library that allows us to collate incidents involving a specific appliance type. We are therefore able to identify trends and put a seemingly solitary incident into a wider perspective.

Instructing Burgoynes to investigate incidents involving domestic appliances and other equipment comes with the benefit of this in-house specialist knowledge that has been developed through many years of collective experience.

We offer a capped fee investigation service and failed equipment can be submitted directly to us for examination, or we can examine it on site. Please contact us on 020 7726 4951 for further information or to request a quotation.

Article prepared by Dr Jim Mercurio, with assistance from the Burgoynes library team.